





It is vital to track cultural signals on an ongoing basis, especially with a UK general election looming, the cost-of-living crisis continuing and it being an Olympic year. One thing is for sure: culture is constantly evolving, and more change is expected in 2024.

the7stars previously identified 9 themes that shaped both mainstream and emergent societal shifts in the way that people feel, behave and consume. These 9 codes require a refresh looking ahead to the 2024 landscape to predict what now sits at the heart of culture and how this transpires for the gen Z youth and millennials of today.

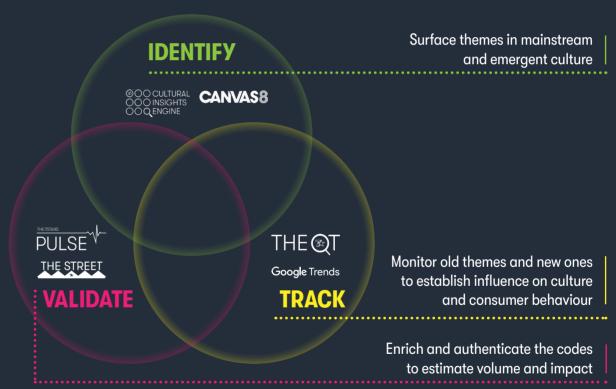
This will ultimately lead to the brands that we work with better understanding how best to engage this audience and tap into cultural moments that resonate this year.

2 CULTURAL CODES













STATE OF THE



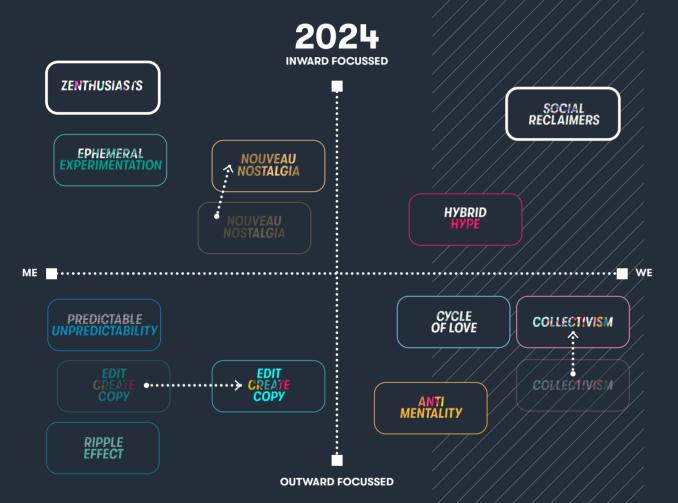
It's safe to say that 2023 did not go as hoped for many Brits. Tracking by the7stars QT revealed that just 27% of the population felt happier in Q4 2023 than they had a year before. This, excluding the lockdown year of 2020-21, was the lowest mood recorded since tracking began in 2016.

Under the surface, though, the results paint a different picture. Youth audiences have consistently felt more positively than their older peers. More than half of those aged 18-34 now say they feel more positive than they did a year ago. Among this group, 48% say they are optimistic that 2024 will be everything they hope for - almost twice that of over-55s.

How can we explain this apparent gulf in emotions? For a generation that has lived through a financial crash, a global pandemic shutdown, and a cost-of-living crisis, these attitudes feel remarkably resilient.

Amidst the sense of permacrisis, one thing has persisted: culture. By aligning themselves with communities both big and small, these audiences have maintained a sense of positivity throughout trying times, which is fast spreading to other age groups. Brands can align themselves with these macro trends, which we define as 'cultural codes' to enable positive behaviour change



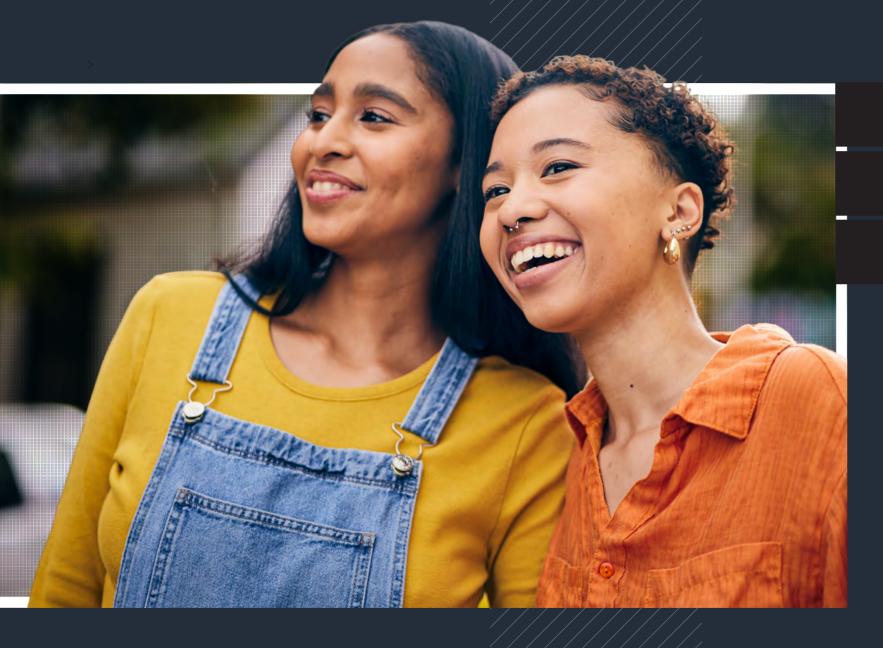


Previous cultural codes leant towards being outwardly focussed but there has been a shift in importance this year to more inward focused themes

Expressing personality outwardly is still important to our culture makers, but there is a sense that these drivers should come from within first and foremost before expressing it outwardly, to make a real lasting impact.

Therefore, two codes have become less prevalent this year and have been retired, whilst two new codes have been identified.





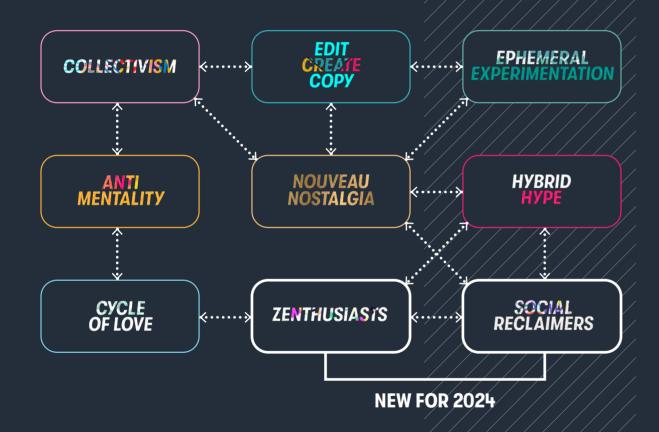
> IDENTIFYING &

UPDATING CULTURAL

CODES FOR 2024

CULTURAL INSIGHTS ENGINE

CULTURAL CODES WE'RE MONITORING IN 2024



With the current state of the nation, the cultural codes have evolved this year to reflect this with the addition of two new codes.

Whilst all codes fluidly link to each other, there are three that we think are most omnipresent in culture right now:

HYBRID HYPE: All has further increased a desire for a balance between online and in person experiences

NOUVEAUX NOSTALGIA: Finding comfort in looking back and embracing a simpler time

ZENTHUSIASTS: Personalised health and wellness accessed autonomously We have 6 other codes which also tap into the youth of today.

EPHEMERAL EXPERIMENTATION:

A freedom to experiment with fashion beyond expectations

CYCLE OF LOVE: Increasing importance in considered clothing and its longevity

SOCIAL RECLAIMERS: Taking ownership of experiences and behaviours typically not expected

EDIT, CREATE, COPY: Interacting with brands and fandom is easier than ever with TikTok

COLLECTIVISM: A shift to embracing micro-communities and self-expression

ANTI MENTALITY: Social influences and protesting as a way to express ideologies





2in3

GEN Z & MILLENNIALS LOVE BRANDS THAT REINVENT OLD STYLES INTO NEW

SOURCE: THE7STARS PULSE

27%

OF MUSIC STREAMS WERE 'CURRENT' SONGS IN 2023

– A FIFTH STRAIGHT YEAR OF DECLINE

SOURCE: LUMINATE, BILLBOARD

3/4

OF MILLENNIALS ADMIT THEY REMINISCE ABOUT THINGS THEY DID DURING LOCKDOWN

SOURCE: THE7STARS PULSE

2in3

SAY THEY LIKE MEDIA WHICH REMINDS THEM OF 'THE BETTER TIMES'

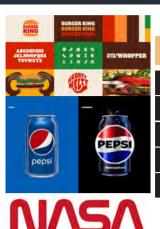
SOURCE: THE7STARS PULSE



OF UNDER-40S SAY THAT IF THEY COULD TIME TRAVEL, IT WOULD BE TO A DECADE BEFORE THEY WERE BORN

SOURCE: THE7STARS PULSE





> Brands including Burger King and Pepsi have sought to capitalise on 'nostalgia' for simpler times by rebranding to evoke their brand identities from the 1960s

And it's not just food & drink which is getting in on the act:

NASA recently brought back its iconic 'worm' logo from 1973.



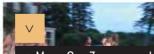
The success of Greta Gerwig's Barbie – alongside other retro throwbacks including Air – has inspired studios to commission films based on beloved childhood memories, such as Sims, Monopoly, Uno, and even the Magic 8 -ball.

With the world engulfed in crises, many seek out content that reminds them of a more comfortable past.

He-Man, Hot Wheels, Magic 8-Ball: why movie studios are planning a raid on your childhood toy

The Sims movie in the works with Margot Robbie's production company The Hottest Gen Z Gadget Is a 20-Year-Old Digital Camera

Young people are opting for point-and-shoots and blurry photos.





> Many Gen Zers are seeking comfort in longobscure technologies, some from before they were born.

Communities have sprung up devoted to digital cameras and outdated phones.



NOUVEAU NOSTALGIA



What Exactly is the Coquette Aesthetic That's Taking Over the Internet Right Now?

desire to reclaim feminine outfits of decades

past – without compromising on feminist

identity.



kim k a\$\$+ abs workouts

making tiktoks all day ai
rearanging our rooms
being chefs and bakers

i miss original lockdow

5am is the earliest tim

I have lockdown nostalgia, and I'm not alone making tike rearangi

time. It was the first date we could both do — not because our diaries are so full, but because we are trying to keep them empty.

I started limiting nights out for cost of living-related reasons, but socialising more than a couple of evenings per week now leaves me tired and a bit anxious, this or my huxband and my children, my lound ent on our soft, a footh cound.

much fun to hang out with anyway, do I?

tly made a plan to meet my best friend for a drink in two months'

> Young audiences are seemingly yearning
for a simpler time, with a trend for 'lockdown
nostalgia' emerging on social media. Gen Z in
particular have focused on the rose-tinted lens
of long walks, a community coming together
and learning new skills at home and have
chosen to ignore the obvious consequences
that facilitated those things.



FINDING COMFORT IN LOOKING BACK AND EMBRACING A SIMPLER TIME

> IMPLICATIONS

FOR BRANDS

BRING IT BACK

BRANDS CAN DRIVE NOTORIETY BY BRINGING BACK THE THINGS THAT MADE THE 80S AND 90S SO ICONIC: MUSIC THAT FLOODED THE DANCEFLOORS, CELEBRITIES THAT DONNED OUR 4 CHANNEL TVS, OR EVEN RESURFACING BRANDS WE ONCE KNEW AND LOVED.

CONNECT WITH OLD VALUES IN NEW WAYS

WE CRAVE THE SIMPLICITY OF YESTERDAY. BRANDS SHOULD CONSIDER HOW TO SUPPORT OLD VALUES IN A MODERN WAY, BE IT GETTING BACK TO NATURE, OR REIMAGINING SUNDAY FAMILY MEALS.

COLLABORATE AND LISTEN

MANY BRANDS AND PRODUCTS OWN NOSTALGIA WELL. IF IN DOUBT, LISTEN TO WHAT YOUR AUDIENCE TRULY WANT/NEED, AND COLLABORATE WITH THOSE WHO DO IT WELL TO BRING IT TO THEM.

> Whilst Spotify wasn't the first brand to do a wrap up of the year, it certainly catapulted the concept into everyday culture and has spawned a variety of brand iterations from

> PlayStation to Aldi! This highly shareable content allows users to reminisce about recent activities in an engaging format.



Seeking to reconnect with Gen Z, IRN BRU have launched a range of 'nostalgic' flavours. While each flavour is new to the brand, they evoke the childhood tastes of ice cream and slushies. The launch campaign was even projected across a range of Scottish landmarks, furthering the connection between the brand and family memories.



asking how everyone is doing led to a resounding response of "not so great"! The viral 'trauma dumping' initiated by a nostalgic childhood character, led to celebrities, brands and even the U.S. President to respond and acknowledge the trying times, directing people to helpful resources.

> A seemingly harmless tweet from Elmo

CULTURAL CODES



HYBRID HYPE

HYBRID НУРЕ

The evolution of AI and ChatGPT in mainstream culture has only enhanced the desire for both online and in person experiences, which is expected to shape, enhance and even disrupt the traditional experience and to re-establish IRL relationships. behaviours.

What's stemmed from this is a yo-yo relationship with engaging in so called 'Instagrammable' content vs being dissatisfied with social media, leading to a media detox and a desire





33%

OF MILLENNIALS THINK IT IS IMPORTANT FOR BRANDS TO HAVE A PHYSICAL PRESENCE, NOT JUST AN ONLINE ONE

SOURCE: THE7STARS PULSE

1in3

HAVE PARTICIPATED IN A VIRTUAL EVENT/GIG OR WOULD CONSIDER ATTENDING ONE

SOURCE: THE7STARS PULSE

1in2

THINK THAT THE USE OF AI AND HOLOGRAMS IN GIGS ARE INNOVATIVE AND EXCITING

SOURCE: THE7STARS PULSE



> Faux out of home (FOOH) has been on
the rise transforming the traditional OOH
landscape and blurring the line between what
is real or not. Maybelline's viral CGI eyelash
tube stunt and designer Jacquemus's bag-onwheels video made the rounds and showcased
what CGI and AI can do to build buzz and



> ABBA Voyage showcases cutting edge

technology for an innovative gig format and
sees the band appear as digital avatars

multiple times a day, bringing ABBA to a whole
new audience.

awareness.



> Touring digital art and light exhibitions
continue to enthral both online and in real life.
The 360-degree van Gogh experience even had
VR capabilities to travel through paintings and
projection mapping.



Twas Addicted to
My Smartphone, So
I Switched to a Flip

> Secret Cinema offers fans a chance to live out their favourite films in an immersive all-day experience. A strict no phones policy and strong encouragement to dress up, gives people the permission to be in the moment.

The rise of the 'Dumphone' is another way to allow overstimulated Gen Z's to social media detox.

HYBRID HYPE

AI HAS FURTHER INCREASED
A DESIRE FOR A BALANCE
BETWEEN ONLINE AND IN
PERSON EXPERIENCES

> IMPLICATIONS

FOR BRANDS

MAKE IT EXCITING

WE LIVE IN A CREATIVE AGE OF TECHNOLOGY WHERE WE CAN ENHANCE PHYSICAL EXPERIENCE WITH DIGITAL SPLENDOUR. SO GET CREATIVE WITH HOW YOU ENHANCE THESE EXPERIENCES ACROSS THE ONLINE AND OFFLINE WORLDS.

SEAMLESS INTEGRATION

MAKE IT EASY FOR PEOPLE TO ENGAGE WITH THE EXPERIENCE, ACROSS PLATFORMS AND TECHNOLOGIES – INCLUDING MAKING IT FRICTIONLESS TO SHARE TO SOCIAL CHANNELS, TO FURTHER REACH AND INTEREST.

PROVE IT

ADAPTING YOUR MEASUREMENT FRAMEWORK IS ESSENTIAL TO ENSURE YOU CAPTURE RESULTS AND CAN ASSESS SUCCESS. A HOLISTIC APPROACH IS REQUIRED TO LINK REAL WORLD, VIRTUAL AND MEDIA EXPERIENCES TOGETHER.

22 CULTURAL CODES



ZENTHUSIASTS





Modern health tech advancements have come at a time where younger adults are seeking personalisation and autonomy post-pandemic. They want to take health into their own hands to understand and improve it at home, without the need to wait for professionals.

Zenthusiasts seek a curated lifestyle to enrich their day to day and by focusing on holistic health, this allows physical, mental and spiritual health to be considered.



GEN Z THINK THAT HOLISTIC HEALTH IS MORE ACCESSIBLE THESE DAYS DUE TO SOCIAL MEDIA

SOURCE: THE7STARS QT, FEBRUARY 2024



SEARCHES FOR HEALTH TRENDS ARE INCREASING WITH #GUTTOK' HAVING OVER 1.2BN VIEWS ON TIKTOK

SOURCE: TIKTOK, GOOGLE



"WELLNESS ISN'T ONE SIZE FITS ALL, AND CONSUMERS KNOW THIS. NOW, THE DESIRE FOR WELLNESS IS REALLY STRONG"

SOURCE: CANVAS8, QUOTE FROM HEALTH JOURNALIST RINA RAPHAEL.



PHYSIOLOGICAL HEALTH



> Zoe promises tailored nutritional solutions to power better wellbeing and after \$58m in investment and a host of famous ambassadors, it's no wonder Zoe has featured so strongly on social media feeds aimed at Gen Z who want to become experts in their own health.

EMOTIONAL HEALTH

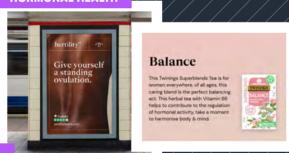


> Virtual therapy from the comfort of your own sofa is BetterHelp's premise. It's growth surged during the pandemic, and in 2022 revenues rose 41% to \$1bn. In the UK its expansion comes at a time when NHS services are increasingly overstretched.



> Headspace x Meta have launched a mindfulness-focused VR world to make the benefits of therapy more accessible.

HORMONAL HEALTH



> The topic of female fertility has been given the same at-home treatment with the launch of 'Hertility' a fertility kit aimed at younger women wanting to take charge or their hormones. This has found its way into supermarkets too with hormonal balancing teas from Twining's.

ZENTHUSIASTS

PERSONALISED HEALTH AND WELLNESS ACCESSED **AUTONOMOUSLY**

> IMPLICATIONS

FOR BRANDS

EMBRACE YOUR POINT OF DIFFERENCE

WITH HEALTH AND WELLNESS BROADER THAN EVER, ADVERTISERS CAN SUPPORT AUDIENCES IN NEW WAYS, FIND OUT WHAT CONCERNS THEM AND DECIDE IF YOUR BRAND HAS AN INTERESTING, USEFUL WAY TO SUPPORT THEM.

BE SURE, NOT SORRY

WHILST TECH ADVANCEMENTS ARE POWERING WELLNESS, TRUST IS CRUCIAL. MAKE SURE ANY HEALTH AND WELLNESS CLAIMS CAN BE BACKED UP - YOUNGER GENERATION ARE VOCAL IN CALLING OUT THOSE WHO BLUR THE LINES OF TRUTH.

IT'S THE **EXPERIENCES WE HAD ALONG THE WAY** HEALTH AND WELLNESS IS A JOURNEY, NOT JUST AN OUTCOME, AND BRANDS CAN FACILITATE THE DAY-TO-DAY CURATED LIFESTYLE. EXPLORE AND LEND SUPPORT TO THE EVERYDAY MOMENTS THAT LADDER UP TO REAL, SIGNIFICANT CHANGE.





56%

OF GEN Z SAY THE CLOTHING THEY BUY IS NOT CLASSIFIED BY GENDER AT ALL

SOURCE: THE BUSINESS OF FASHION/MCKINSEY & COMPANY

2/3

OF GEN Z SAY THEY ARE STILL TRYING TO DISCOVER AND LEARN ABOUT THEIR IDENTITY

SOURCE: THE7STARS PULSE

64%

SAY THEY EXPLORE DIFFERENT SIDES OF THEIR PERSONALITY THROUGH THE MEDIA THEY CONSUME

SOURCE: THE7STARS PULSE



OF 16-34S SAY THE WAY THEY DRESS DOES NOT ALWAYS CONFORM TO WHAT IS EXPECTED OF SOMEONE LIKE THEM

SOURCE: THE7STARS PULSE

V

It has often been noted that there is a generational gap in gender and sexual identity in the UK, with Gen Z more than twice as likely to identify as LGBTQI+ or genderfluid than Baby Boomers.

EMPHEMERAL

EXPERIMENTATION

However, amidst a recent uptick in hate crimes, oppressed groups are seeking to reclaim slur labels and protect cultural representation.

Under the umbrella term of 'masc' identity, these groups take a complex approach to identity and encompass marginalised communities.

rimes, oppressed groups are accurately portraying these groups, g to reclaim slur labels and disruptor brands have emerged t cultural representation. with a 'by the community, for the the umbrella term of 'masc' community' mantra.

With few mainstream brands



A FREEDOM TO EXPERIMENT
WITH FASHION BEYOND
EXPECTATIONS

> IMPLICATIONS

FOR BRANDS

CONSIDER
INCLUSIVE
PRODUCT
TARGETING

GIVE CONSUMERS THE FREEDOM TO EXPLORE & EXPERIMENT WITH PRODUCTS BY REMOVING TRADITIONAL BARRIERS TO TRIAL. USE RESOURCES SUCH AS TUTORIALS AND RECOMMENDATIONS TO HELP THEM MAKE INFORMED DECISIONS ABOUT PRODUCTS.

CELEBRATE INDIVIDUALITY

INSPIRE CONSUMERS TO EXPLORE THEIR IDENTITIES AND EXPRESS THEMSELVES AUTHENTICALLY. THIS CAN BE DONE THROUGH METHODS SUCH AS THE ART OF STORYTELLING, PERSONALISATION AND LEVERAGING THE RIGHT DATA SIGNALS.

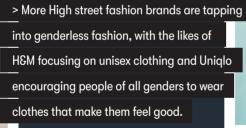
HERO COMMUNITIES

REFLECT THE DIVERSITY OF YOUR TARGET AUDIENCE IN YOUR MARKETING MATERIALS, PRODUCT OFFERINGS, AND BRAND MESSAGING. PARTNER WITH INFLUENCERS, ORGANISATIONS, OR COMMUNITY GROUPS TO AUTHENTICALLY REACH A BROADER AUDIENCE AND CELEBRATE CULTURE.



> Harry Styles has adopted genderfluid fashion and declines to be labelled by gender or sexual identity. This has led to a high-profile representation of 'masc' identity, epitomised by Gucci's 2022 Ha Ha Ha collaboration with the singer.

Outside of their collaboration with Styles, Gucci have frequently sought to explore the concept of 'masculine transformation', fashion that exists beyond the norms of gender stereotypes.







> MAC cosmetics encouraged followers to post pics of them experimenting with makeup. In partnership with donation platform Cheerity, each uploaded photo unlocked a £10 donation for UK Black Pride.

THE7STARS



CYCLE OF LOVE

> CYCLE

OF LOVE



Sustainability and society's wider impact on the planet continues to be at the forefront of core values of Gen Z cost-of-living crisis making it more and Millennials. As the understanding that everything 'new' has a carbon footprint; choosing is more considered and repair culture of existing items is growing in popularity.

There is an added layer of having to prioritise eco-efforts in lieu of the difficult.



MILLENNIALS SAY THAT THE COST-OF-LIVING CRISIS HAS MADE IT DIFFICULT TO PRIORITISE SUSTAINABILITY EFFORTS

SOURCE: THE7STARS PULSE

OF GEN Z/ MILLENNIALS PREFER TO MEND CLOTHES OR BUY PRE-LOVED, RATHER THAN **BUY NEW ITEMS**

SOURCE: THE7STARS PULSE

66%

INCREASE IN PRODUCT LAUNCHES WITH **ENVIRONMENTAL CLAIMS BETWEEN 2018** AND 2023

SOURCE: MINTEL

ARE WILLING TO PAY MORE FOR AN ITEM FOR IT TO LAST A LONG TIME & AVOID HAVING TO BUY SOMETHING TWICE

SOURCE: THE7STARS PULSE





INCREASING IMPORTANCE
IN CONSIDERED CLOTHING
AND ITS LONGEVITY

> IMPLICATIONS FOR BRANDS

STEER CLEAR OF EMPTY PROMISES

BRANDS NEED TO ENGRAIN SUSTAINABLE PRACTICES INTO THEIR PRODUCTION, BUT IF THESE ARE SIMPLY MATTERS OF GREENWASHING, THEN PEOPLE WILL SEE THROUGH IT.

FACILITATE BETTER CHOICES

CONSUMERS TAKE ACTIVE STEPS TO BE SUSTAINABLE.
COMMUNICATIONS CAN FACILITATE THIS, THROUGH BETTER
PROVISION OF INFORMATION TO PARTNERING WITH THE RIGHT
ORGANISATIONS.

MEDIA FOR GOOD

ADVERTISING IS A BIG CARBON CONTRIBUTOR. UNDERSTAND THE IMPACT THAT THE BRAND'S MEDIA CHOICES ARE HAVING, AND CONSIDER CHANNEL CHOICES AND OFFSETTING OF MEDIA TO EARN AN AUTHENTIC VOICE WITHIN THIS SPACE.

> Patagonia have rolled out their "worn wear" campaign across Europe, which aims to keep clothing in circulation and for as long as possible by fixing and mending clothing rather than buying new. Oliver

Bonas has partnered with Reskinned which takes pre-loved styles and refreshes/revives

them ready to resell to other customers,

keeping old clothes out of landfill.



> Levi's focus on the longevity and timeless

nature of their denim, using Gen Z singer Mahalia
and Millennial 'IT girl' Maya Jama to tap into a

younger audience, who may be prone to buying
cheaper fast-fashion denim elsewhere.

WORN

WEAR



Etsy

> Financial impacts from the cost-ofliving crisis and a growing worry about the downsides to thrifting culture means Gen Z are turning to social media and places like Etsy to learn about upcycling by 'mending' influencers who use fun and colourful ways to repair.



SOCIAL RECLAIMERS



Researchers at Durham University found that people who For most, this involves a small rebellion to regain control engaged in "purposeful disconnection" felt after they were living more mindfully and more productive. This is a powerful movement spreading amongst a generation more accustomed to a life spent living digitally.

of their social lives. Whether through a conscious choice to set boundaries on social media use, or through reframing their relationship with alcohol, Social Reclaimers are determined to experience life on their terms.



OF GEN Z HAVE TAKEN A SOCIAL MEDIA BREAK/ DETOX FOR A SHORT WHILE AND A FURTHER THIRD HAVE THOUGHT ABOUT TAKING ONE

SOURCE: THE7STARS PULSE

2in3

UNDER-30S SAY THEY ARE MAKING A CONSCIOUS EFFORT IN 2024 TO DO MORE SOCIALISING THAT DOES NOT INVOLVE ALCOHOL

SOURCE: THE7STARS PULSE

SAY THERE HAS BEEN A FUNDAMENTAL CHANGE IN THEIR WORK/LIFE BALANCE SINCE THE **PANDEMIC**

SOURCE: THE7STARS PULSE

73%

OF YOUNG BRITS HAVE RECENTLY DECLINED SOCIAL PLANS IN FAVOUR OF STAYING HOME AND RECHARGING

SOURCE: THE7STARS PULSE



TAKING OWNERSHIP OF EXPERIENCES AND BEHAVIOURS TYPICALLY NOT EXPECTED

> IMPLICATIONS **FOR BRANDS**

BEWARE DEFAULTS

IT'S EASY TO DEFAULT TO MEDIA STEREOTYPES. FIND WHITE SPACE BY SPEAKING TO YOUR AUDIENCE OUTSIDE OF THE OBVIOUS CHANNELS, DON'T BE AFRAID TO GO AGAINST THE GRAIN IN PURSUIT OF IMPACT AND MEMORABILITY.

LET'S HEAR IT FOR THE OLD SKOOL

SIMPLICITY AND QUALITY ARE CLEARLY SOUGHT-AFTER TRAITS. CONSIDER TAKING A 'GOOD OLD-FASHIONED' APPROACH TO COMMUNICATION, PLAYING WITH LONG-FORM CREATIVE AND PRIORITISING THE POWER OF BRILLIANT COPYWRITING.

RULES ARE THERE TO BE BROKEN

YOUNGER CONSUMERS ARE INCREASINGLY REBELLING AGAINST WORKPLACE 9-5S AND BRITISH BOOZE CULTURE. ALIGN YOUR BRAND WITH ALTERNATIVE PATHS AND SPEAK TO THIS 'BELIEF IN A BETTER WAY'.

> Worldwide, hours-long outages of Meta platforms in 2021 and 2024 led to a reckoning for millions of users awakened to how pivotal social media was to their lives.

While initially experiencing distress, some saw this as an opportunity to rethink their relationship to social media. Studies taken in the aftermath showed a lasting happiness boost from 'switching off'.



> Zero alcohol beer brand Lucky Saint put a positive spin on Dry January, promoting the idea that abstention from alcohol does not mean abstention from social plans. Through a provocative campaign, the brand grew search interest for a fifth straight year.

'Have a Break, Have a KitKat' campaign, Nestle satirised the nation's frustrations with over-reliance on tech by depicting a medieval soldier unable to enter a castle without a password.

> In the latest evolution of its longstanding





CREATE, COPY

With TikTok continuing its domination and AI now readily accessible, the opportunity for Gen Z and Millennial fans to become creators is just as strong in 2024 and there are new ways for fans to join the conversation in fun and unique ways.

> EDIT,

Brands and celebrities are jumping on the bandwagon and partaking in trending fan content and meme culture to attract new audiences and stay relevant.

59%

OF GEN Z WANT TO PUT THEIR OWN STAMP ON THE CONTENT THEY SHARE ON SOCIAL MEDIA

SOURCE: THE7STARS PULSE

7in10

OF GEN Z CREATE AND SHARE MEMES WITH OTHERS

SOURCE: THE7STARS PULSE

1in3

OF MILLENNIALS SAY THAT TIKTOK AND INSTAGRAM ALLOWS THEM TO INTERACT WITH BRANDS AND CELEBRITIES IN WAYS THEY CAN'T DO ELSEWHERE

SOURCE: THE7STARS PULSE

OF GEN Z LOVE GETTING INVOLVED WITH SOCIAL MEDIA TRENDS

SOURCE: THE7STARS PULSE





INTERACTING WITH BRANDS AND FANDOM IS EASIER THAN EVER WITH TIKTOK

> IMPLICATIONS **FOR BRANDS**

HAND OVER CONTROL

LET FANS AND FOLLOWERS PLAY WITH YOUR BRAND'S ASSETS. CREATE WAYS FOR THEM TO GET INVOLVED & GET CREATIVE. INCENTIVISE THEIR INVOLVEMENT AND MAKE IT EASY, ATTRACTIVE, SOCIAL AND TIMELY.

GRANT ACCESS

LET CREATORS USE YOUR PRODUCTS ON THEIR TERMS. GIVE THEM **EXCLUSIVES TO FEATURE NATURALLY WITHIN THEIR STANDARD** STYLE OF CONTENT. WELCOME THEM INTO THE BRAND AND THE EXPERIENCE, LET THEM FIND THE FUN IT.

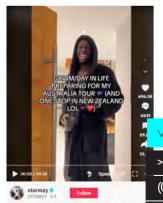
SCREW THE LINE

DON'T SEPARATE YOUR BIG BROADCAST COMMS MESSAGE FROM SOCIAL. FORCE THE TWO TO BLEED TOGETHER - SUCH AS BY PUSHING A THEME FROM ABOVE THE LINE MEDIA TO CREATORS, HAVING THEM COMMIT TO THE SAME THEMES.

CeraVe



> Skincare brand CeraVe capitalised on the TikTok word play joke that Actor Michael Cera invented the brand and featured him in their latest Superbowl campaign. This resulted in widespread hilarity on social, limited edition Michael CerVa merchandise being sent to social influencers and 2.8m views on YouTube.



CERA STANDS

FOR CERAMIDES



> The trend of "a day in the life" videos and "get ready with me (GRWM)" videos continue to see a boom with 174m views on TikTok alone. They allow people to get a behind the scenes look of brands, partnerships and celebrities. Everyday people and influencers can show their normal working day/prep for areas like the Taylor Swift tour.

> For the release of the Barbie film, Warner released 24

character posters, which spawned copycats all over

the internet. Brands, celebrities and fans alike edited

everything... he's just Ken" to join the meme machine

themselves into the posters using the viral line "Barbie is

COLLECTIVISM



OF BRITS BELONG TO A COMMUNITY

SOURCE: REACH 'BRITAIN: A NATION OF COMMUNITIES' REPORT

64%

SAY BEING PART OF A COMMUNITY IS GOOD FOR THEIR MENTAL WELLBEING

SOURCE: REACH 'BRITAIN: A NATION OF COMMUNITIES' REPORT

4X

INCREASE IN NEW USER GROWTH FOR GENEVA, AN APP PROMOTING MICRO COMMUNITIES IN 2024

SOURCE: BUSINESS INSIDER

37%

OF GEN Z SAY THEY ARE A MEMBER OF MORE ONLINE COMMUNITIES THAN IRL

SOURCE: THE7STARS PULSE

COLLECTIVISM The influence of institutions and traditional authority In 2024, the innate need to feel part of a group is stronger than ever. New technologies, behavioural shifts, and figures is waning, and the celebration of individuality and economic realities, mean how we identify and connect has self-expression is gaining momentum. As a result, we have fundamentally shifted. seen an explosion of micro-communities, from online to the hyperlocal. This shift from mass to micro-communities first emerged following the pandemic but has accelerated at a rapid pace over the last 12 months.

THE7STARS





> Tech brands have re-defined brand communities,

offering rewards to those passionate about the product for referrals and support.

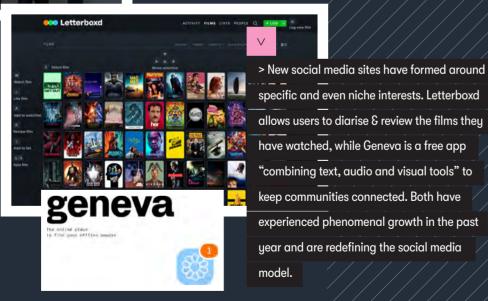
By incentivising users to troubleshoot on behalf of others,

GiffGaff has essentially outsourced tech support to its

own customer base.



> Brands including Gymshark and GoPro have
strategically built tightly-knit communities where their
products become synonymous with the interests they are
promoting. By sharing their customers posts, these brands
have formed a personal bond with their communities.



> IMPLICATIONS FOR BRANDS

COLLECTIVISM

A SHIFT TO EMBRACING MICRO-COMMUNITIES AND SELF-EXPRESSION

GET TO KNOW YOURSELF

BRANDS NEED TO BE CLEAR ON WHAT THEY STAND FOR IN ORDER TO AUTHENTICALLY CONNECT WITH COMMUNITIES AND MAKE THE CONVERSATION MEANINGFUL.

SHARE AND CO-CREATE

BY LOOSENING CONTROL A LITTLE AND LETTING THE MOST ENGAGED GET CREATIVE WITH YOUR BRAND, YOU CAN ENABLE 2-WAY CONVERSATION AND TRULY EMBED THE BRAND IN CULTURE.

LEARN THE LANGUAGE

THE BRANDS THAT SUCCESSFULLY ENGAGE WITH COMMUNITY SEE FAME, BUZZ AND LONG STANDING BRAND AFFINITY. THESE MAY REQUIRE DIFFERENT MEASUREMENT, AND BE DIFFICULT TO FORECAST VS OTHER APPROACHES. TAKE TIME TO ALIGN WITH STAKEHOLDERS ON SUCCESS METRICS, AS THE PAY BACK WILL BE WORTH IT.

ONE SIZE DOESN'T FIT ALL

BE PREPARED TO NUANCE YOUR MESSAGE TO BEST CONNECT WITH INDIVIDUAL COMMUNITIES WHILE ADHERING TO A CONSISTENT OVERARCHING BRAND PURPOSE.

THE7STARS





76%

SAY THAT AS AN INDIVIDUAL, THEY ARE TAKING ACTIONS THAT MAKE A DIFFERENCE

SOURCE: THE7STARS QT, 2023

54%

WOULD STOP BUYING A BRAND IF THEY FOUND THEM TO BE GREENWASHING

OURCE: KPMC

2in3

BRITS UNDER 40 SAY ONLINE INFLUENCERS SPEAK MORE FOR THEM THAN TRADITIONAL MEDIA

SOURCE: THE7STARS PULSE



OF GEN Z & MILLENNIALS SAY THEIR POLITICAL AND ETHICAL VIEWS FORM A MAJOR PART OF THEIR SOCIAL MEDIA PRESENCE

SOURCE: THE7STARS PULSE

62%

OF GEN Z BELIEVE THAT IF A BRAND DOESN'T COMMUNICATE ITS ACTIONS TO ADDRESS SOCIETAL ISSUES, THE BRAND MUST BE DOING NOTHING OR HIDING SOMETHING

SOURCE: EDELMAN, 2023

For almost two decades, social media has played a pivotal role in powering

TikTok election' in the press.

MENTALITY

> ANTI

has played a pivotal role in powering political and social movements. It has now become the dominant source of news for 16-34s so much so that 2024 has been called the 'The Year of the

Many younger people are now
shaping their social profiles around
their political stances, morphing
into a social movement capable
of organising brand boycotts and
forcing companies to be more
forthright in expressing their stances.

A new form of social influencer has emerged: the 'Spinfluencer'. These high follower accounts have the power to divert public attention, with ramifications across all sectors.

8 CULTURAL CODES





SOCIAL INFLUENCES AND PROTESTING AS A WAY TO EXPRESS IDEOLOGIES

> IMPLICATIONS

FOR BRANDS

COMMIT OR QUIT

DON'T 'DO A PEPSI' AND TRY TO HITCH A RIDE ON A MOVEMENT WITHOUT CONTRIBUTING TO THE CAUSE. IF YOU WANT TO OPPOSE THE STATUS QUO, BE PREPARED TO ADD VALUE. REMEMBER, A PRINCIPLE ISN'T TRULY A PRINCIPLE UNTIL IT COSTS YOU.

MEDIA MEGAPHONE BRANDS SHOULD SEEK SMALL CAUSES WHERE A BRAND PRESENCE COULD PLAY AN OUTSIZE ROLE, CREATING CONNECTIONS WITH FOLLOWERS OF THE CAUSE. PUTTING A BRAND'S MEDIA WEIGHT BEHIND A MISSION COULD PROVE TRANSFORMATIVE.

DON'T BE SHY

IF YOUR BRAND DOES BUSINESS THE RIGHT WAY, SHOUT ABOUT IT. WHILST IT MIGHT NOT FORM A CORE COMPONENT OF YOUR CAMPAIGN'S MESSAGE, DEPLOY MEDIA 'SPECIAL MOVES' TO REACH AN AUDIENCE THAT REALLY CARES.



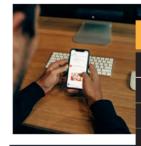
> Following a years-long campaign and calls
for a boycott from PETA activists, Frasers
Group agreed to stop selling real fur products
across its portfolio in October 2023.

Earlier in 2023, luxury fashion houses
including Hugo Boss and Marc Cain have lent
their voices to calls for an EU-wide ban on
animal fur products.



> Users have been turning to Metaverse-style
sandbox games to organise virtual mass
protests in support of causes, transcending
international borders in the process.
Since late 2023, more than 60,000 mostly
young players have taken part in a 'protest' on
Roblox in support of Palestine.





> As traditional media struggles to reach younger adults,
social media 'spinfluencers' have emerged as a powerful
force with the ability to influence political discourse.

Amidst this vacuum, "no context meme accounts" such as
@PoliticsMoments have gained hundreds of thousands of
followers with the ability to educate and inform public debate
through satirical posts.



HOW WE CAN WORK WITH YOU

the7stars can work with you and external partners to ensure your campaigns are being tailored to enhance these Cultural Codes.

We propose a four-step process to do this:

- 1. Audience Surgery. Our bespoke, audience exploration sessions will dive into the passions and motivations that make your audience tick, showcasing how each cultural code impacts them in different context.
- 2. Culture Workshops. Hosted by specialists from our Strategy and Insight teams, and bringing in partners with cultural expertise, we will tailor your comms and positioning to grow your presence around the most pertinent codes for your audience.
- **3. Activate It.** Our channel specialists live and breathe the cultural codes framework and will ensure a red thread of tactical buys throughout.
- 4. Measure Cultural Impact. Through a combination of social analysis, ethnographies and campaign effectiveness testing, we will analyse and optimise from your brand's entry into cultural notoriety.



CULTURAL CQDES